



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Performance Indicators



Neath Port Talbot Council

Appendix 2 - Adult Services - Key Performance Indicators - Quarter 1 (1st April - 30th June) - 2022/23

Performance RAG (Red, Amber Green) key:

- **Green:** achieved quarter 1 target for 2022/23
- **Amber:** Within 5% of target
- **Red:** 5% or more below target
- **N/a or blank column** – no comparable data or no target set

## How will we know we are making a difference (01/04/2022 to 30/06/2022)?

PI Title	Qtr. 1 Actual 20/21	Qtr. 1 Actual 21/22	Qtr. 1 Actual 22/23	Qtr. 1 Target 22/23	Perf. RAG
<b>1.2.2 SRP - Wellbeing Objective 2 - All communities are thriving and sustainable</b>					
<b>SSHH - CP/031 - Percentage of households successfully prevented from becoming homeless</b>		61.04	54.74	60	 <b>Red</b>
The team continues to focus on prevention work wherever possible. However, the impact of the housing crisis is becoming more apparent and there is limited options to rehouse households prior to them becoming homeless. The Local Authority is working with partners to ensure a longer term plan is in place to address these difficulties.					
<b>SSHH - PI/553 - Average calendar days taken to deliver a Disabled Facilities Grant (DFG)</b>		329	303	230	 <b>Red</b>
<i>(11,211 days/37 grants delivered in Quarter 1 2022/23).</i> The delivery of Disabled Facilities Grants continues to be disrupted by the effects of the Covid-19 pandemic. The availability of contractors and in certain cases the supply of materials has continued to be an issue. There continues to be an improvement in the days taken to deliver the adaptation. The average for 2021/22 being 340 days for the year.					
<b>SSHH - PI/521 - AD/004 The number of new social care assessments completed for adults during the year</b>		230	441		<b>No Target</b>
The increase in the number of social care assessments undertaken is higher when compared to the same period last year due to the absence of Covid-19 restrictions.					
<b>SSHH - PI/526 - CA/004 The total number of carers needs assessments for adults undertaken during the year</b>		21	76		<b>No Target</b>
The Carer's Service continue to deliver a support service to carers. The increase in the number of carer's assessments undertaken is higher when compared to the same period last year due to the absence of Covid-19 restrictions and the recruitment of additional staff. It is also important to note that all identified carer's are provided with information and advice to help them in their caring role and that all identified carer's are offered a carers assessment.					